

Gender Identity Inclusion Practices: Things We are Learning at NOLS

Shannon Rochelle
NOLS Research Manager

PRESENTATION GOALS

share our learning
continue learning

HISTORY

MISSION

TO BE THE LEADING SOURCE AND TEACHER OF
WILDERNESS SKILLS AND LEADERSHIP THAT SERVE
PEOPLE AND THE ENVIRONMENT

VALUES

WILDERNESS

EDUCATION

LEADERSHIP

SAFETY

COMMUNITY

EXCELLENCE

THE NEED FOR THIS PROJECT

**BRING TOGETHER SYSTEMS CREATED
IN ISOLATION**

**ADDRESS ISSUES THAT WERE BIGGER
THAN ONE DEPARTMENT**



THANK YOU

- Holly Barrass, Colorado Mountain Club
- Emi Birch, NOLS
- Kristen Brown, NOLS
- Susie Childs, Winterline
- Kim Cooper, The Berkshire School
- Jesi Crawford, NOLS
- Rick Curtis, Princeton University
- Dave Dennis, Rustic Pathways
- Paul Dreyer, Avid4Adventure
- Todd Duncan, Sierra Club
- Debra East, NOLS
- Mark Ginn, The Tatnall School
- Paula Guenther, US Forest Service
- Heather Hall, The Northwest School
- J Hamel, NOLS
- Tim Hare, Where There Be Dragons
- Asher Hauck, NOLS
- Alison Hudson, NOLS
- Jeremy Jostad, U of Eastern Washington
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- Alex Myers, Phillips Exeter Academy
- Jesse Quillian, NOLS
- Jo Rolls, U of Utah School of Medicine
- Kevin Sadler, NOLS
- Jen Sall, NOLS
- Jay Satz, Northwest Youth Corps
- Steve Smith, NOLS
- Shana Tarter, NOLS
- Lindsay Yost, NOLS
- Tom Zimmer, Wyoming Catholic College
- Reviewer: Joel Baum, Gender Spectrum
- Reviewer: Elyse Rylander, Avarna Group

METHODS

- **Background information**
- **Interview NOLS staff and students**
- **Interview staff from other organizations**
- **Summary report**
- **Report review**
- **Information sharing**

The iterative process continues.



RESULTS

- **Facilities**
- **How We Present Ourselves to the World**
- **Organizational Culture**



FIND EVERY INSTANCE WHERE WE SORT OR ORGANIZE BY GENDER AND ASK WHY





NATIONAL OUTDOOR LEADERSHIP SCHOOL

THE LEADER SINCE 1965

FACILITIES

NOLS.EDU



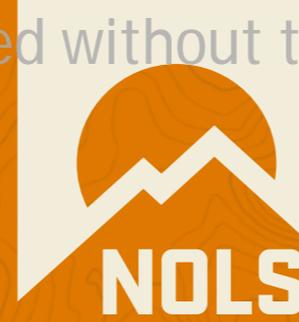
LABELS



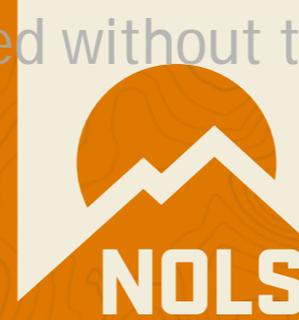
TOILETS and SHOWERS



DORMS and HOTEL ROOMS

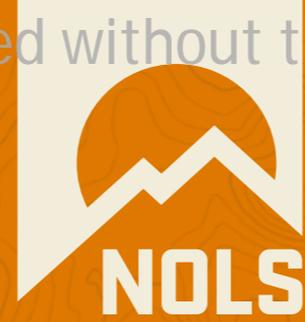


STOP AND DISCUSS FACILITIES



HOW WE PRESENT OURSELVES TO THE WORLD

**Marketing, Paperwork,
and Information Technology**



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About

Alumni

Giving



The Biggest Risk in Life is Not Taking One

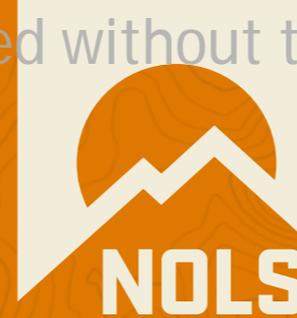
ARE YOU READY?



Marketing

THE LEADER SINCE 1965

NOLS.EDU



Paperwork



HEALTH FORM

For NOLS Office Use Only	<input type="checkbox"/> Initial Review OK	<input type="checkbox"/> Detailed Review OK
<input type="checkbox"/> Check Further	Date ____/____/____	AO Initials _____

Student's Name

Course Code

Application ID#

(_____) _____ (_____) _____
Daytime or Temporary Phone (circle one) Permanent Phone

Sex _____ Age _____ NOLS Grad Non-Grad

Person to Notify in Case of Emergency (Required for all applicants)

Name: _____ Phone: Day (_____) _____ Eve. (_____) _____

Address:

Street City State Zip

Relationship to applicant: parent spouse other relative friend guardian employer partner

Dietary Needs vegetarian food allergies _____

Information Technology





START ▾

About

Alumni

Giving



More Name Fields

* Birth date

Date format: mm/dd/yyyy

* Gender [Why do we ask for this information?](#)

Male

Female

Prefer to Self Identify

Additional Information (Optional)

Examples include but are not limited to agender, gender fluid, non-binary, trans female. Please also feel free to share your pronouns. (50 characters max)



Considerations

- Why are we asking?
- Female/Male vs Woman/Man?
- Open-ended question?
- Drop down menu?
- Othering
- Tell us whatever you want



START ▾

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Why do we ask for gender information?

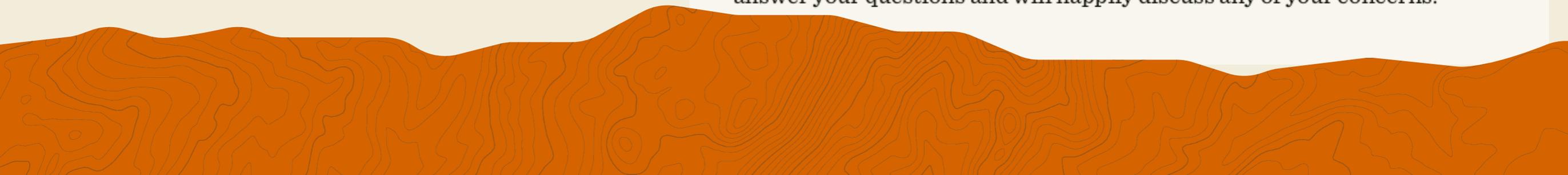
NOLS is committed to pursuing gender-based diversity goals in our educational offerings. We welcome students of all genders and ask for gender information in the application process to open conversations that will ultimately contribute to the positive learning environment for all NOLS students.

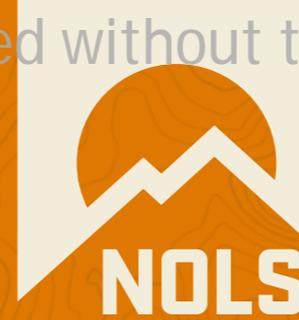
Examples of when knowing a student's gender is important for purposes of safety or engagement include:

- We use gender-based sleeping arrangements on many courses, and our goal is to make people of all genders as comfortable as possible.
- Privacy, a concern for all genders, may pose greater concern for transgender and non-binary students, so we seek to inform about situations where strict privacy is not possible, for example:
 1. Expedition courses in grizzly bear country require that students be in groups of four for safety, even when attending to daily toileting needs;
 2. Wilderness medicine patient assessments are conducted by fellow students learning professional touch while practicing identifying injury; and
 3. Safety equipment for some expedition skills can be more revealing than standard outdoor clothing (harnesses used in climbing and mountaineering and wetsuits used for some water-based courses).

If you have any questions or concerns, please reach out to customer_service@nols.edu. You'll hear back from someone who can answer your questions and will happily discuss any of your concerns.

Why do we ask?





Changing Personal Information Database Structure

ACCOUNT INFORMATION

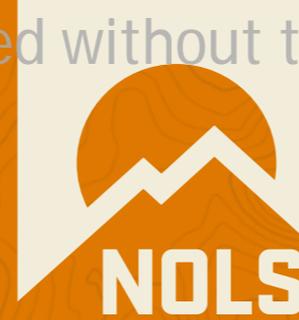
Personal (**Edit**)

Jamie Smith

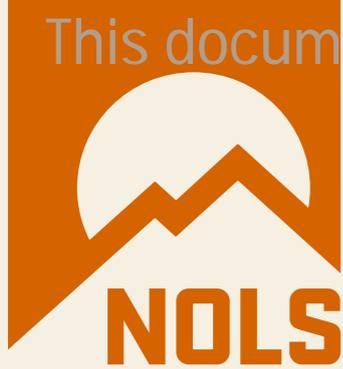
DOB: Sept. 12, 1988

White

Self-identified: Gender questioning

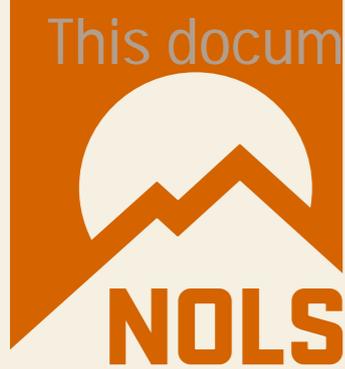


STOP AND DISCUSS HOW WE PRESENT OURSELVES TO THE WORLD



ORGANIZATIONAL CULTURE

**WHERE DOES GENDER PLAY A PART IN COURSE ACTIVITIES
OR THE NOLS COMMUNITY?**



ORGANIZATIONAL CULTURE

- 1. Systems and culture we have been unable to change**
- 2. Systems and culture where there is flexibility**
- 3. Systems and culture that are changeable/have been changed**



ORGANIZATIONAL CULTURE

1) IDENTIFY systems and culture we have been unable to change

- **Physical risk**—international laws and customs
- **Privacy and information-sharing within NOLS**
- **Activity-specific privacy compromises**— patient assessment, bear protocol, wetsuits, harnesses, mountaineering rope teams



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Travel Advisory
September 27, 2019

Tanzania - Level 2: Exercise Increased Caution



Exercise increased caution in Tanzania due to **crime, terrorism, health issues, and targeting of LGBTI persons.**



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ORGANIZATIONAL CULTURE

2) IDENTIFY where standard practices can be flexible: ASK questions and adjust systems to meet student needs

- **Identity on course and at home**
- **Binders**
- **Hormones**
- **Single gender sleeping spaces**

Gender-based tent groups and dorms



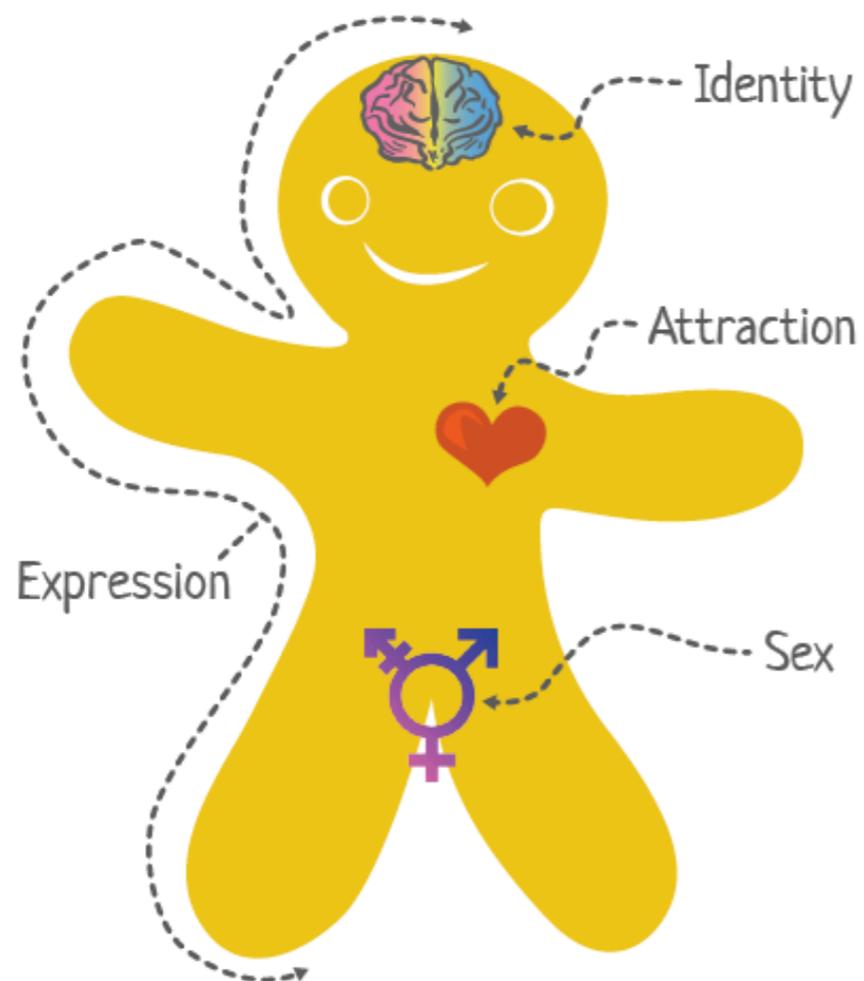




ORGANIZATIONAL CULTURE

3) IDENTIFY AND CHANGE the systems and culture we are able to change

- **Informal education—conversation, design and sharing of systems among employees**
- **Formal training—cultural competency seminar, instructor briefings, eventual school wide training**



INCLUSIVE COURSE CULTURE IDEAS FOR INSTRUCTORS

- **Language and rainbows**—“cisgender,” “queer”
- **Privacy considerations**—group norms for urinating, changing clothes, tent spaces
- **Inclusion activities**—opportunities to disclose without pressure, acknowledge privilege of cis identities

⊖ means a lack of what's on the right side

Gender Identity	Gender Expression	Anatomical Sex
⊖ → Woman-ness	⊖ → Femininity	⊖ → Female-ness
⊖ → Man-ness	⊖ → Masculinity	⊖ → Male-ness

Identity ≠ Expression ≠ Sex
 Gender ≠ Sexual Orientation

Sex Assigned At Birth
 □ Female □ Intersex □ Male

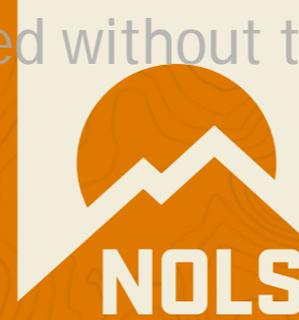




IDENTIFY AND CHANGE the systems and culture we are able to change

SOME RECENT SPECIFIC CHANGES

- **Pronoun sharing practices**
- **Non-gendered hygiene presentation**
- **Gendered language**
- **Wilderness medicine curriculum**
- **How we talk about clothing**



STOP AND DISCUSS ORGANIZATIONAL CULTURE

ORGANIZATIONAL PHILOSOPHY QUESTIONS

Why do we, as outdoor and classroom educators, need to know a person's gender or sex?

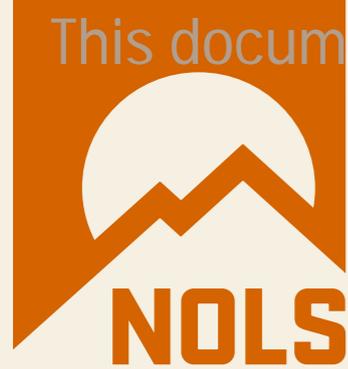
Does your organization have diversity goals? What are they? How were they chosen? Are they still relevant?

Does your organization offer gender-related (women's, girls', and LGBTQ+) affinity spaces or courses? What are the goals? Who are they designed for?

Do single gender sleeping spaces really make a difference in sexual misconduct? Are there other feasible options?

Is social justice part of your organization's mission? In what way? How does that play out in your activities?





START BY ASKING: WHERE DO WE SORT BY GENDER? WHY?

WRAP UP

EXAMINE THREE ORGANIZATIONAL AREAS

FACILITIES

PRESENTATION (MARKETING, PAPERWORK, INFORMATION TECHNOLOGY)

ORGANIZATIONAL CULTURE

IDENTIFY AND PRIORITIZE NEEDS

TIME COMMITMENTS

FINANCIAL COMMITMENTS

ORGANIZATIONAL PHILOSOPHY

THERE IS ALWAYS MORE TO LEARN AND DO

**WHAT IS ONE THING YOU CAN DO
TO MOVE YOUR ORGANIZATION TOWARD BEING A PLACE
WHERE PEOPLE OF ALL GENDERS CAN SAY
“THIS WAS CREATED WITH ME IN MIND”?**

THANK YOU AGAIN!

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- Joel Baum, Gender Spectrum
- Emi Birch
- Kristen Brown
- Susie Childs, Winterline
- Sydney Clark
- Kim Cooper, The Berkshire School
- Jesi Crawford
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- Shana Tarter
- Liz Tuohy
- Lindsay Yost
- Tom Zimmer, Wyoming Catholic College



THANK YOU
for sharing your
ideas today!

If you have thoughts you'd like
to share later, I'd really
appreciate hearing from you.

shannon_rochelle@nols.edu





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What privacy compromises does your organization make in the name of managing physical risk (examples at NOLS are maintaining groups of four at all times in grizzly country and urinating on rope teams while glacier mountaineering)? Are those privacy compromises truly necessary?

