

NOLS RISK SERVICES
RISK MANAGEMENT TRAINING FOR ADMINISTRATORS
COURSE DESCRIPTION



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Whether your program is small or large, wilderness based or study abroad, you have a responsibility to your staff and participants to invest in risk management planning. Building a comprehensive risk management plan can feel daunting. Our goal is to provide you a structured approach and tools to build a risk management plan appropriate for your organization. At NOLS, we've spent more than 50 years managing risk in wilderness environments around the world, and we're always learning. Join us to connect and share your valuable experience with peer programs, and let us share our experience and lessons learned with you.

ONLINE COURSE DETAILS

This course takes place over three days between 8:30 a.m. and 4:30 p.m. Mountain time each day. It will be a combination of independent work and Zoom meetings with instructors and participants.

TRAINING BENEFITS

Every training strives to meet the unique demands of its audience. Working within this framework, it is our intent that each participant gains the skills and tools to build or enhance an existing risk management plan. Specifically, you will:

- Learn a structured approach to organizing a risk management plan.
- Think analytically about curriculum, administrative processes, staff hiring and training, field support service, and crisis planning.
- Use the Risk Management framework to evaluate an incident and a program for weaknesses in their risk management plan.
- Participate in exercises to help you evaluate your approach to staffing, contracting, and emergency and crisis planning.
- Receive the NOLS Wilderness Medicine Protocol Package, the NOLS Crisis template and many other documents to assist you in building your plan.
- Build a risk management action plan for your organization.

COURSE TOPICS

- Introduction, Goals, and Objectives
- Risk Management Oversight
- Risk-Mission Alignment
- Activity Selection
- Marketing
- Enrollment Materials and Participant Agreement
- Accepted Behaviors and Expulsion Policies
- Health Review

- Subcontractors
- Program Evaluation and Incident Review
- Staff Hiring
- Policies, Practices, and Procedures
- Staff Training
- Equipment/Food
- Transportation
- Medical Treatment
- New Program Planning Case Study
- Emergency Incident
- Emergency Response Plans
- Crisis and Media Plans
- Program Review Exercise
- **Action Planning** for your Organization