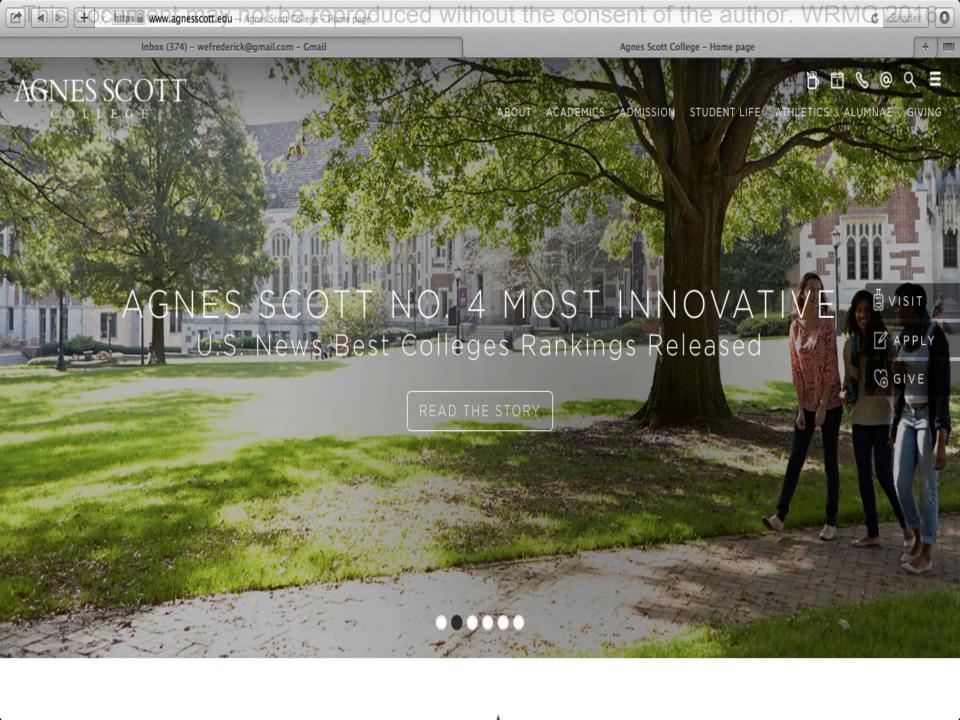


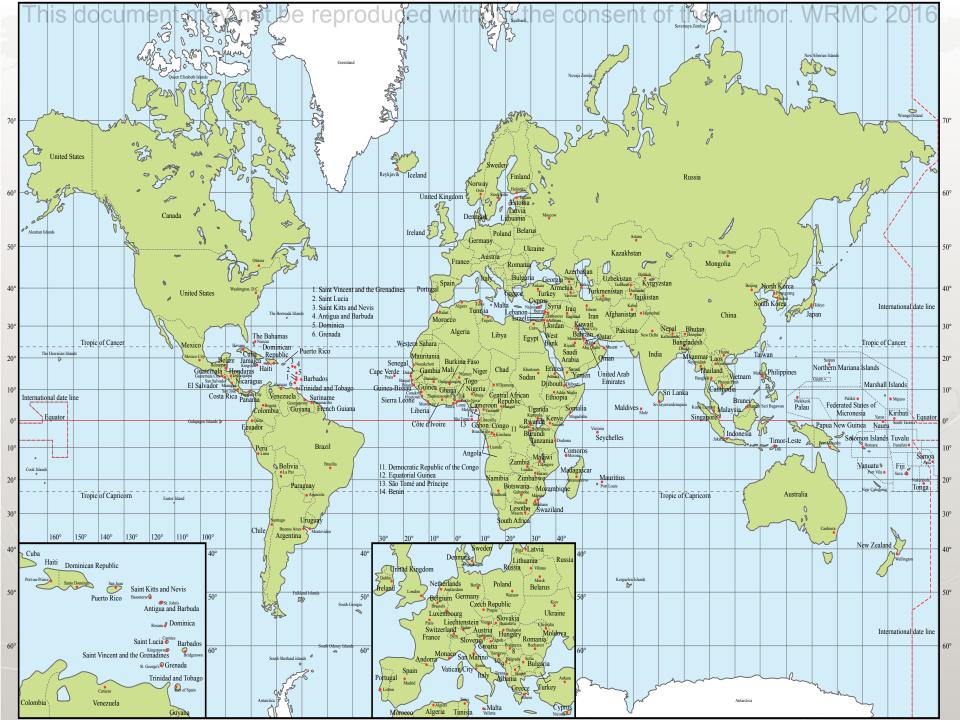
# LODESTONE SAFETY INTERNATIONAL

# Updates and Overview: Navigating Health, Safety and Security Abroad

**WRMC 2016** 



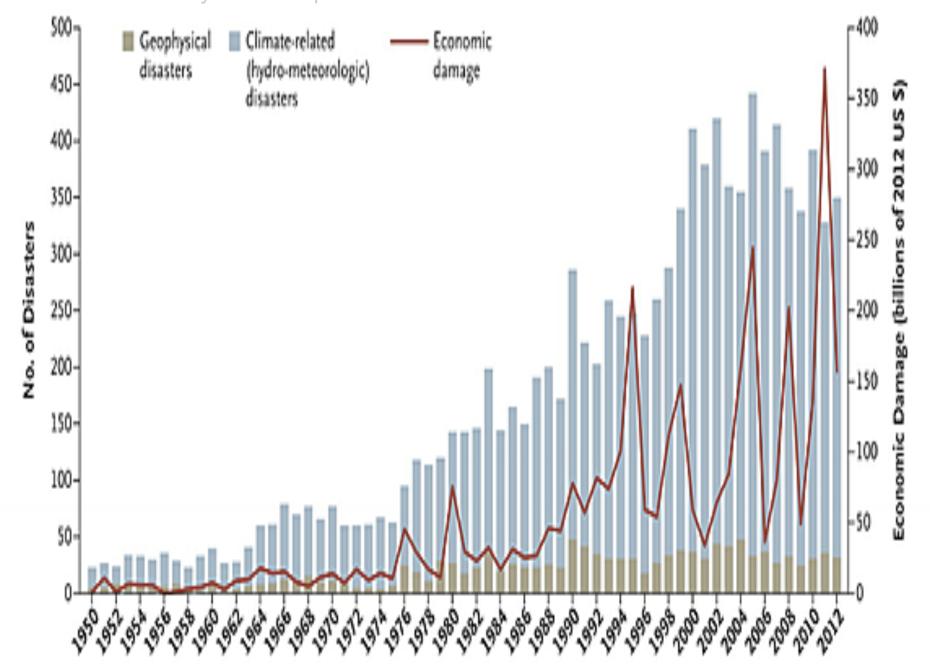




# Emerging and Reemerging infections - 70% vector-borne or zoonotic

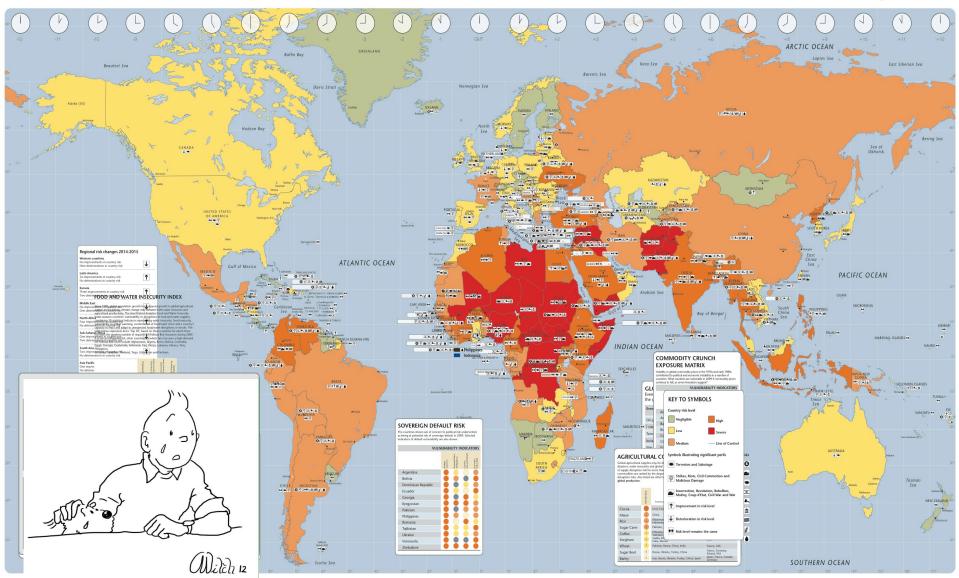


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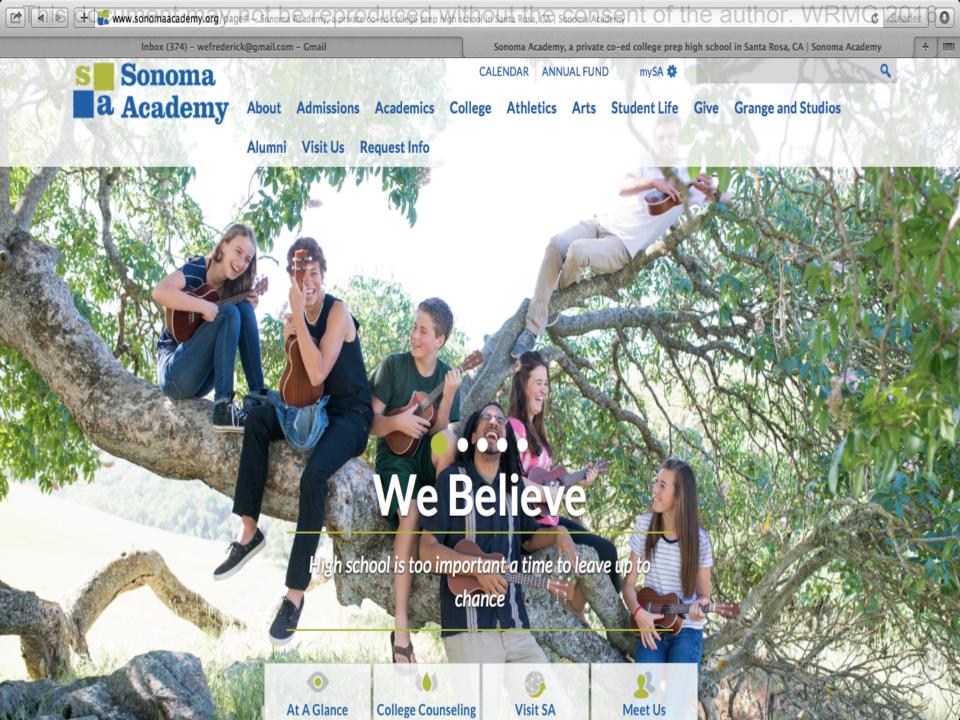
# This document may not be reproduced without the consent of the author. WRMC, 2015 Terrorism & Political Violence Risk Map





Aon's approach to terrorism and political violence risk management combines threat assessment, impact analysis and crisis management consulting, with individually structured insurance programmes. For further information, visit: aon.com/terrorismmap





## Subjective Hazard Landscape







### Expectations

- If we had known that in an emergency there would have been no helicopter, no ambulance, no medic - in fact, the best emergency response available was a minibus with no medical assistance - we would never have allowed Sam to go, he said.
- Cara Munn





# INJURY Katie Chamberlain MacDonald Hoague & Bayless 705 Second Avenue, Suite 1500 Seattle, Washington 98104 (206) 622-1604

#### LEGAL RESOURCES:

#### PLAINTIFF ATTORNEYS FOR STUDENT ABROAD WRONGFUL DEATH & PERSONAL

David Abney Knapp & Roberts 850 North Second Avenue Phoenix, AZ 85003 (480) 734-8652



f Share Twee 21

David Angueira Swartz & Swartz 10 Marshall Street Boston, MA 02108 (617) 742-1900

WRONGFUL DEATH (COSTA RICA) Wrongful Death of Erik Downes, Costa EF Tours Wrongful Death of Justin Johnston, Costa Rica



EF Tours

PERSONAL INJURY Personal Injury of K. Spiotta Ambassadors Group, People to People Case No. 1:10-CV-00439 (TSE/JFA)

Michael D. Eriksen Eriksen Law Firm 2161 Palm Beach Lakes Blvd., Suite 410 West Palm Beach, FL 33409 (561) 684-7612

PERSONAL INJURY Personal Injury of P. Stanchi Three Fathoms Inc. and University of Case No. 12-CA-2451

Doug Fierberg Bode & Fierberg 1150 Connecticut Avenue NW, Ninth Floor Washington, D.C. 20036 (202) 828-4100

\$11,000,000 SETTLEMENT Twenty families/clients who died or suffered traumatic gunshot injuries during an April 2007 massacre; including two foreign students. Virginia and Virginia Tech University Case No. CL08-2899



Tina Glandian GERAGOS & GERAGOS, APC 381 Park Avenue South, Suite 615 New York, NY 10016 (213) 625-3900

WRONGFUL DEATH (Costa Rica) Wrongful Death of Ravi Thackurdeen Organization of Tropical Studies, Duke University



Charles Hvass, Jr. Donna Law Firm 7601 France Avenue South, Suite 350 Minneapolis, MN 55435 (952) 562-2460

WRONGFUL DEATH (JAPAN) Wrongful Death of Tyler Hill Ambassadors Group, People to People Case No. 27 CV 08-2152

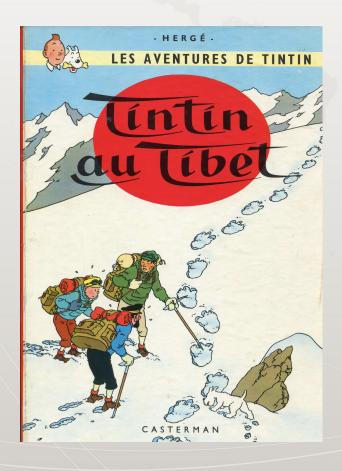


Tyrone Maho WRONGFUL DEATH (INDIA) Maho | Prentice Wrongful Death of Thomas 629 State Street, Suite 217 Plotkin, India Santa Barbara, CA National Outdoor Leadership School (805) 962-1930 (NOLS)



## **Evolution of Study Abroad**

### **Amateur**



### **Professional**

**Program Leaders** Multiple Platforms for Communication **Administrative Team** Internal Networks of **Expertise Travel Assistance** Provider Legal Counsel Other External



# Evolution of Study Abroad

### The Dark Ages



### The Age of Reason



### P3: PREPARE, PREVENT, PROTECT

info@p3mentalhealth.com (212) 500-2101

HOME

WHAT WE DO

WHO WE ARE

SERVICES

TRAINING



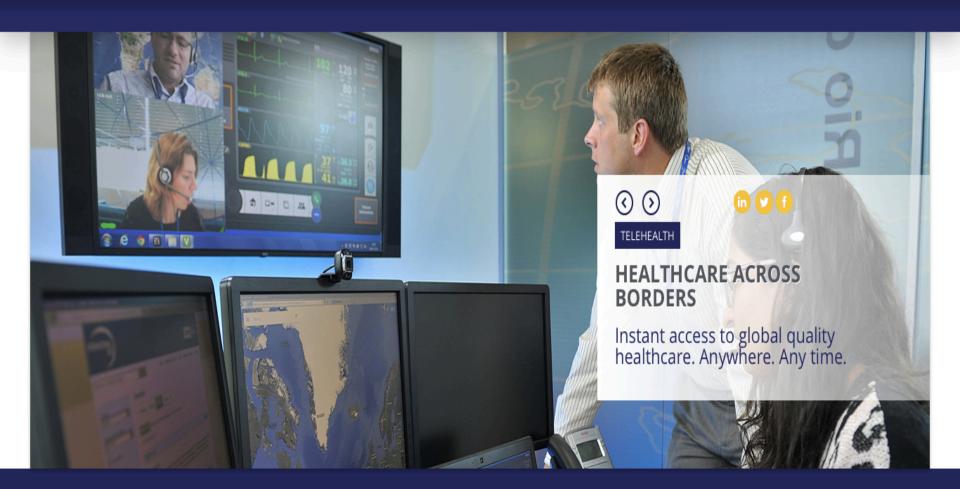
### In today's educational environment, more and more students have mental health related needs.

- Offer guidance on recognizing and responding to mental health symptoms in students. We will help staff to notice signs and common behaviors exhibited during early and escalated stages of these disorders.
- Assistance in recognizing common complaints and disciplinary issues that students face which have underlying causes related to mental health disorders
- Learn effective questions to ask students who are experiencing mental health symptoms and get tools to know when a student poses a safety risk.
- Learn important interventions that can help prevent escalated
  cases
- Learn about unique denial and minimiz correlate with substance abusing stude more effectively with this denial and mi
- Learn concerns to keep in mind and "be response to potential safety concerns: social media, roommate conflicts, odd I related to suicide.
- Learn resistance behaviors in students responding to and reducing resistance.



About Us | Careers | CSR | Foundation

Solutions News & Events Members Personal Travel Contact



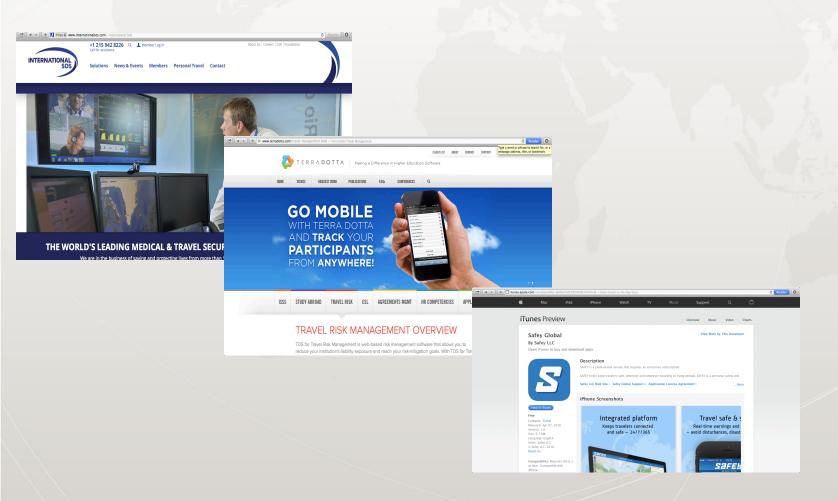
#### THE WORLD'S LEADING MEDICAL & TRAVEL SECURITY ASSISTANCE COMPANY

We are in the business of saving and protecting lives from more than 1,000 locations in 90 countries.





## Tracking and Communication





Login

Register



HOME SERVICES PRODUCTS PRICING ABOUT US

#### **RISK MITIGATION SOLUTIONS**

Clearpath EPM provides advice, training and products to enhance student protection worldwide.





#### **Products**

#### **EPM Dashboard Solution**

Designed with simplicity and clarity in mind, the EPM Dashboard is a highly intuitive, cloud-based Risk Mitigation tool that helps you to easily build, securely maintain and conveniently update your emergency preparedness plans.

#### Plan Building

EPM Dashboard walks you through the process of creating your own customized emergency plans and includes a "self-assessment" tool designed by leading crisis management experts enabling you to identify the specific threats and vulnerabilities facing your operations.

#### Plan Management

#### **Services**



#### Comprehensive On-Site Audits & Assessments

Clearpath EPM provides comprehensive on-site audits and assessments of your programs, policies and procedures by leading international safety, security and emergency preparedness experts. Our team will deliver timely and actionable recommendations to mitigate your risks.

#### **EPM CERTIFICATION**

Clearpath EPM is pleased to announce their EPM Certification in Child Protection Excellence. Combining an on-site comprehensive program audit

#### 

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**Thailand Separatist Fighters Planning More** Attacks



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One Dead and Dozens Wounded in a Double Car Bomb Attack



**Recent Bombings in Thailand** 

Thailand: Security measures stepped up at six airports

Thailand: Hua Hin bombing suspects also charged with murder

Thailand: Peace talks shaky as insurgents continue to kill, datanata hambe

© 2016Global Momentum Asia

**Current Security Situation Following Bomb Attacks** 

Tweets

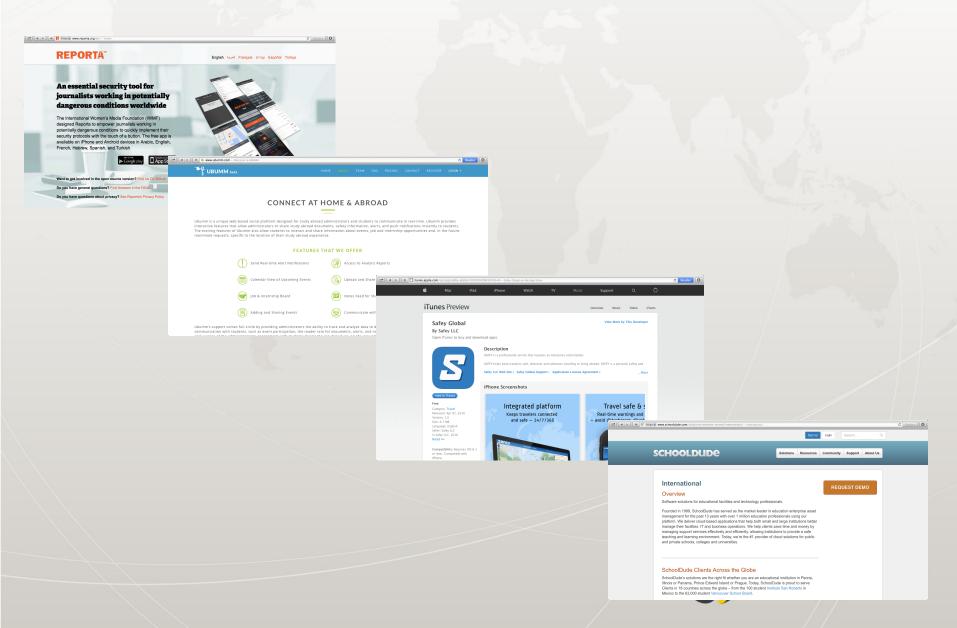


DTN Stock Market @DTNStockMarket

DTN Stock Market: Thai PM urges vigilance on security, economic stability: Thailand's prime minister urged vi... vhoo.it/2evTNf7

Latest Videos and Images on Thailand Bomb **Attacks** 

### **Emergency Apps**



## Sustainable Insecurity

The right response to this constant, unending, low-level threat of sudden violence is to stay vigilant and reasonable, to clean up the damage, care for the injured, look out for one another, and elect leaders who will address the challenge with sanity and good judgment. And avoid the wrong responses: A police-state overreaction would be equally damaging in its own way by adding to the intolerance and suspicion that can foster radicalization, isolation and hatred."

### Strategy

- Safety matrix
- Contingency plans (and insurance)
- Policies: should you go?
- Terrorism
  - Print tix before going to airport
  - Contingency meet up spots every public activity
  - Avoid some cities?

White	Unprepared and unready to take action.				
Yellow	Prepared, alert & relaxed. Good situational awareness.				
Orange	Alert to probable danger. Ready to take action.				
Red	Action Mode. Focused on the emergency at hand.				
Black	Panic. Breakdown of physical & mental performance.				

### The Safety Matrix

Less Aggressive

More Aggressive

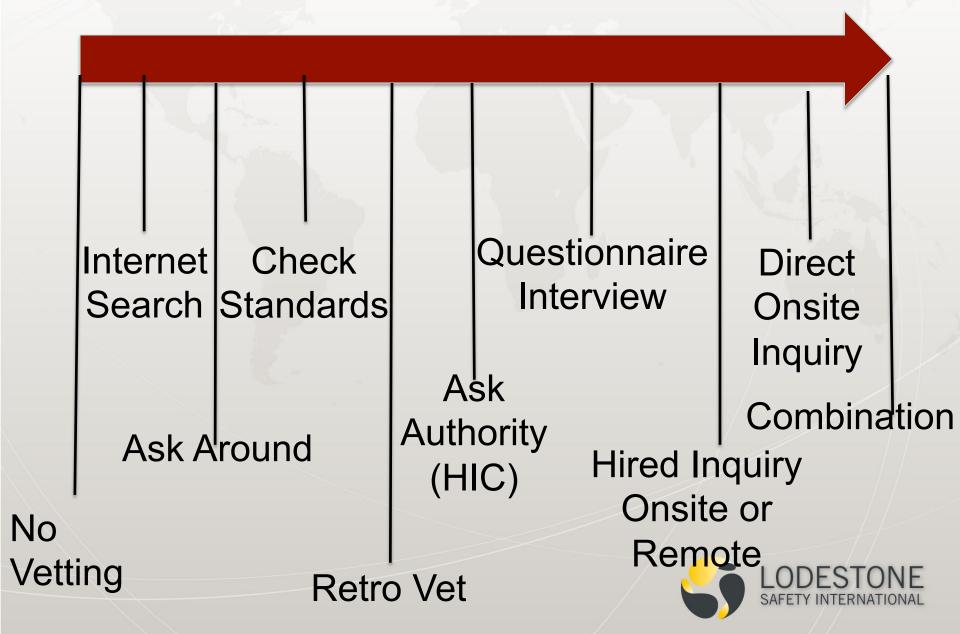


PROGRAM EXPOSURE

Who/What/Where/When/Why/How/How Long



## Vetting





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Epidemiology, recommendations Health insurance Medical oversight Staff medical training Med facility vetting **Evac & repatriation** Epinephrine/Adv. **Medkits** 

Travel Medicine First Responder (TMFF

### Lost in Translation

On the flight to Ecuador a Haitian student begins to experience moderate to severe pain in her extremities, back and upper left quadrant of abdomen. She has a pulse rate of 120 and respiratory rate of 24. She has a history of sickle cell anemia. She is checked into the hospital in Quito upon arrival. They call her Haitian MD back in NY and he recommends starting antibiotics. Ecuadoran MDs are at a loss. Student is progressively getting worse.



### A Break

A South Korean exchange student suddenly starts to behave manically saying a lot of somewhat silly, nonsensical things and laughing loudly at his own comments. Two hours go by before he settles down just as abruptly as he'd started. After a pause he approaches you to ask if he had been behaving oddly during the preceding period...



## Screening System

# **Screening Manual Program Guide Program Index**

	Econ Level	Medical Care	Enviro	onmental Expos	ures	Activity Level	Disease Exposure
Program/Country			Pollution	Temperature	Altitude		
Europe							
Belgium - Brussels							
Advanced Liberal Arts							
Business, Communications and Culture							
Czech Republic - Prague							
Central European Studies							
Communications, New Media and Journalism							
Film Studies							
Global Architecture and Design							
England - London							
Arts and Humanities (Goldsmiths)							
Arts and Sciences (UCL)							
Arts and Sciences (Westminster)							
Asian and African Studies (SOAS)							
Open Campus							

Socio- Access to

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- Manual
- Program Assessment
- EEC
- Policies
- Forms
- Advisory Physician
- Training
- Management Plans



CONDITION						
Information From	Screening Form (where	on med form is the	info?)			
Medical Record II	nfo		Physician's Section			
IDENTIFICATION	HISTORY	LIFESTYLE	PHYSICIAN FEEDBACK			
			Assessment -			
			Referral -			
			Restriction -			
ACCEPTANCE CRI	TERIA					
1. One						
2. Two						
<ol><li>Three</li></ol>						
MANDITORY ACT	ION:					
RESOURCES:						
RED FLAGS:						
CONTRAINDICAT	IONS:					
1. One						
2. Two						
3. Three	1	Ti-				
CURRENT STATUS	MEDICAL CARE ACCESS	LEVEL OF ACTIVITY	DISEASE ISSUES	OTHER		
Status 1	Status 1	Status 1	Status 1			
	Accept	Accept	Accept			
	Consult	Consult	Consult			
Status 2	Status 2	Status 2	Status 2			
	Accept	Accept	Accept			
	Consult	Consult	Consult			
Status 3	Status 3	Status 3	Status 3			
	Accept	Accept	Accept			
	Consult	Consult	Consult			

# Internationalization of Risk Management



But the reality is that Travel Medicine still mainly or only addresses the needs of those traveling from industrialized countries to developing countries often with a focus on North American or European travelers. But the tide has changed and there is an urgent need to address the travel medicine needs that arise from this changing pattern.

- Annalies Wilder Smith - ISTM President



### Travel Trends

- Tourist arrivals continue to increase every year
- 2010 Arrivals in emerging economies growing 2x as fast as advanced economies. Expected to surpass by 2030
- Mexico re-entered top 10 in 2014
- Departures from emerging economies growing
- Study abroad numbers



#### Travel Risk Events & Conferences



The challenges facing Universities, Colleges and Schools with regard to international programmes are unique and significant. The number of students and staff travelling or living overseas is large and individuals are often in high risk countries or engaged in remote fieldwork. Communications are, at best, infrequent and generally less often than for business travellers. The problem is exacerbated by the multi stakeholder nature of the organisations making more difficult the development and implementation of appropriate travel and accommodation risk management plans. Tracking, crisis management, occupational health, insurance and managing incidents and media are some of the issues that need to be considered.

Register for Education without Borders 2016 @

Education without Borders 2015 review

# Summary

- Know your program the Safety Matrix, and decision making process
  - Triggers, process, risk tolerance

- Network of Expertise Strategy
  - Info acquisition and knowledge management
  - Emergency response

Build in flexibility and agility to program planning