

# ***NOLS Risk Management Training: Agenda***

## **Day 1**

Introduction, Goals and Objectives

Definition and History of Risk Management at NOLS

Risk Management Oversight

Core Curriculum/Program Activities

Administrative Process

- Marketing
- Enrollment Packet
- Participant Agreement
- Accepted Participant Behaviors & Expulsion Policies
- Medical Screening
- Insurance
- Contractors
- Program Evaluations and Incident Reviews

Staff Recruitment, Retention and Development

- Employee Policies and Procedures

## **Day 2**

Staff Recruitment, Retention and Development (cont.)

- Hiring Training and Evaluating

Field Support Services and Emergency Planning

- Equipment/Rations
- Transportation
- Medical Treatment

Summary Exercise: New Program Planning Exercise

Emergency Response Incident

- Emergency Response Plans
- Crisis and Media Plans
- Exercise: Incident/Program Review

Action Planning for your Organization

Evaluations and Conclusion