

# NOLS Risk Management Training Agenda

## Day 1

Introduction, Goals and Objectives

Definition and History of Risk Management at NOLS

Risk Management Oversight

Core Curriculum/Program Activities

Administrative Process

- Marketing
- Enrollment Packet
- Participant Agreement
- Accepted Participant Behaviors & Expulsion Policies
- Medical Review
- Insurance
- Contractors
- Employee Policies and Procedures

Staff Training and Program Risk Management

- Evaluation and Incident Review

## Day 2

Staff Training and Program Risk Management, continued

- Hiring
- Policies, Practices and Procedures
- Staff Training

Field Support Services and Emergency Planning

- Equipment/Food
- Transportation
- Medical Treatment

Summary Exercise: New Program Planning Exercise

Emergency Response Incident

- Emergency Response Plans
- Crisis and Media Plans
- Exercise: Incident/Program Review

Action Planning for your Organization

Evaluations and Conclusion